DRIVER TRAINING LIMITED PRIVACY POLICY

Our contact details

Name: Paul Morgan

Address: Jamesons Hall, Foundry Road, Morriston, Swansea, UK, SA6 8DU

Phone Number: 01792 77 47 37

E-mail: drivertrainingwales@gmail.com Web: https://www.drivertrainingwales.co.uk

The type of personal information we collect

We currently collect and process the following information:

- Identity Data includes first name, last name, or similar identifier. When you contact us, we may collect information such as your first name, last name, email address and phone number.
- Analytics includes third-party analytics services (such as Google Analytics) to evaluate your use of the Website, compile reports on activity, collect demographic data, analyse performance metrics, and collect and evaluate other information relating to our Website and internet usage. These third parties use cookies and other technologies to help analyse and provide us the data. By accessing and using the Website, you consent to the processing of data about you by these analytics providers in the manner and for the purposes set out in this Privacy Policy.

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Present Website content
- Use any of our Services
- Request marketing to be sent to you
- Give us some feedback.

We don't share any personally identifying information publicly or with third-parties, except when required to by law.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- (a) Your consent. You are able to remove your consent at any time. You can do this by contacting us.
- (b) We have a contractual obligation.
- (c) We have a legal obligation.
- (d) We have a legitimate interest.

How we store your personal information

Your information is securely stored.

We keep your personal information for as long as it is necessary, we will then dispose of your information by secure destruction.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

If you wish to make a request, please contact us at:

Driver Training Limited, Jamesons Hall, Foundry Road, Morriston, Swansea, UK, SA6 8DU

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at **Driver Training Limited**, **Jamesons Hall**, **Foundry Road**, **Morriston**, **Swansea**, **UK**, **SA6 8DU**.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

ICO website: https://www.ico.org.uk